



Circle

Quality Policy

Our commitment to quality and continuous improvement

DOC ID: OP.03

Version: 01

Approved by: Aled Williams

Last reviewed: 09/02/2026

At Circle Property Partnership Ltd we are committed to delivering project delivery consultancy services that consistently meet client, statutory, and regulatory requirements, and to enhancing customer satisfaction through the effective application of our Quality Management System in line with the requirements of ISO 9001.

Our QMS Scope is:

Project delivery consultancy for the residential, commercial, education and industrial construction industry, including Project Management, Quantity Surveying, Carbon Management, Quality Management, Clerk of Works, and Employers Agent services.

To achieve this, we commit to:

- **Customer Focus:** By understanding client needs, meeting agreed requirements, and striving to exceed expectations.
- **Leadership & Commitment:** We ensure the quality policy and objectives are integrated into our business strategy and communicated throughout our organisation.
- **Employee Engagement & Competence:** Supporting the competence, training, and awareness of all our employees so they can contribute to the effectiveness of our Quality Management System.
- **Process Approach & Risk-Based Thinking:** We identify and control risk by managing our activities as interconnected processes, using risk-based thinking to identify, assess, and control risks and opportunities that may affect service delivery and client satisfaction.
- **Compliance:** We commit to meeting all applicable statutory, regulatory, contractual, and professional requirements.
- **Supplier & Partner Relationships:** We work with trusted suppliers and subcontractors to ensure high standards of quality and service delivery.
- **Continual Improvement:** We review our Quality Management System, objectives, and performance regularly to ensure effectiveness, suitability, and alignment with our strategic direction.

As a business we have a process for setting and reviewing our quality objectives, which are monitored to support the delivery of quality services and the continual improvement of our management system.

This Quality Policy is communicated to all employees and interested parties and is made available on request. It will be reviewed annually, or sooner if significant changes occur, to ensure it remains relevant and effective.

Signed

Joe Cutler

Managing Director | February 2026

